

J Greenland Pet Sitting Contract

This J Greenland Pet Sitting Contract (“Contract”) for pet care services between J Greenland Pet Sitting (“JGPS”) and _____ (the “Client”) (collectively the “Parties”) is entered into and effective this the _____ day of _____, 20____. The parties to this Contract agree as follow:

1. **Pet Sitting Services:** JGPS and its Contractors (on behalf of JGPS) agree to perform the pet sitting services in accordance with the instructions contained in the JGPS Service Agreement (Attachment A). The Client acknowledges and agrees that all information on Attachment A is accurate. The Client agrees to comply with the terms and conditions of this Contract and all Attachment(s) contained therein. If the Client desires to make any changes in accordance with the performance of pet care as detailed in Attachment A, the revised instructions must be agreed to in writing or the instructions will be at the sole discretion of JGPS. To the fullest extent permitted by law, the Client releases and holds harmless JGPS and for any claim or action arising out of the services provided under this Pet Care Contract unless as a result of gross negligence or willful and wanton misconduct on the part of JGPS. The Client further agrees that JGPS cannot be held liable in the event other persons will be in the Client’s home during JGPS’S contracted dates of service.

Visit times: Visits by JGPS for travel clients may begin as early as 7:00 a.m. and go to and including 10 p.m. JGPS will visit at the times requested by the Client within a 30-minute window. We will do our very best to arrive at the appointed times as outlined in the Visit Schedule section of Attachment A.

2. **Severe Weather:** During JGPS’s initial consult, we will request the name and phone number of a neighbor/emergency contact for the purpose of checking on your pets in the event JGPS is physically unable to reach your home due to impassable roads. Your pets’ health and well being is our utmost concern.
3. **Additional Pet Care Assistance and Other Scheduled Services:** We all want our pets to have all the love and attention they deserve. Due to the potential liability to the safety and well being of your pets and security of your home, JGPS does not share pet services by any individual other than a JGPS representative during JGPS’s contracted service dates. If you have any other services scheduled during the time we are caring for your pets, it is the Client’s responsibility to advise JGPS. JGPS cannot be held liable for any damages or problems in the event an individual not affiliated with JGPS is entering your home during the time of our service.
4. **Vaccinations/Immunizations:** JGPS requires that all pets have the necessary vaccinations and immunizations before service begins.

5. **Pet Medical Care:** JGPS requires that the Client complete the Veterinary Release Section (Attachment A) and provide JGPS with authorization for emergency and/or medical treatment, should the need arise (unless another party has been authorized).
6. **Unforeseen purchases:** JGPS will purchase pet food, litter, or other necessary items that are required for the well being of your pet while you are away. We will retain a receipt and the Client is responsible for reimbursement to JGPS of these items. In addition, a **\$20 trip fee** will be charged to the Client.
7. **Pet waste:** JGPS will properly dispose of all pet waste. We do request that you provide plastic bags for this purpose and indicate where you would like these waste bags disposed.
8. **Leashes:** All dogs will be required to be on leash during outdoor walks.
9. **Animal Behavior:** Animal behavior can be unpredictable. JGPS does not accept responsibility or liability for animal behavior, normal or otherwise, which results in injury to the Client's animals or damage to any household property. If a JGPS Contractor is harmed or injured by the Client's animals, the client accepts full responsibility for the cost of any necessary medical attention required by either the JGPS Contractor or by the animals.
10. **Indoor Containment of Pets:** JGPS will not be responsible for pets that escape an indoor containment area that is not a permanent fixture of the home and/or a specifically designed crate for pets. (For example, baby gates secured across room doorways).
11. **House Cleanliness:** JGPS will clean up after your pets to the best of our ability. Please inform us of the designated area for the appropriate cleaning supplies. If there are accidents above and beyond normal for the Client's pets due to incidents as described in Section 10; JGPS will not be held responsible for damage, repair and/or cleaning charges to the Client's home.
12. **Fences:** NO fence system is totally secure. JGPS will not accept responsibility or liability for any Client's animals that escape or become lost or injured, fatal or otherwise. JGPS's standard practice is not to leave our Clients' pets unattended in a fence and/or outdoor enclosure during the contracted dates of service. Exceptions to this policy can be made at the owner's request AND with prior approval by Jim Greenland, owner of JGPS.
13. **Other Dogs:** JGPS will not permit your pets to interact with strange dogs. During times in which JGPS contractors are providing exercise for your pets and encounter stray dogs that are off leash, we will do our best to keep interaction at a minimum and move away from them. In the event that a JGPS Contractor is providing exercise for your pet, JGPS will not be liable and/or responsible for any injury sustained to your pet caused by loose animals.

14. **Privacy Policy:** The Client's personal information will be kept private and confidential. We recommend that you inform a trusted neighbor that during your absence JGPS will be caring for your pets and your home.
15. **Household Emergencies:** JGPS requires that the Client leave the name and number of a trusted maintenance company or a person you can rely on to attend to any household emergencies that may arise during your absence. This includes but is not limited to; leaking pipes, malfunctioning water heaters and heating and air units, etc.
16. **House Alarms:** Clients with alarm systems are asked to please contact their alarm company to inform them that you have hired JGPS to come into your home during contracted service period.
17. **Thermostats:** JGPS requests that the Client leave thermostat settings within a normal comfortable range. If the house temperature is outside of a comfortable range, JGPS will adjust the thermostat.
18. **Payment:** Payment is due per agreement between the Client and JGPS. JGPS accepts cash or checks. Please make all checks payable to J Greenland Pet Sitting.
19. **Returned Check Charges:** There is a \$35 fee for all returned checks.
21. **Early Return/Last Minute Cancellations:** JGPS understands that it is not unusual for trip plans to change at the last minute. However, JGPS carefully schedules our time to service you and our other Clients. Therefore, **there are no refunds or credits for early returns or last minute changes to pet care.** Once pet care begins, payment is due for the original dates scheduled (exception -- family/pet medical emergency and/or severe weather).
22. **Cancellations for Regular Mid-Day Service:** Cancellations made by the Client for a mid-day visit, require *24-hour notice*. Notice provided by the Client less than 24 hours will result in a cancellation fee in the total amount of the scheduled mid-day visit (exception -- family/pet medical emergency and/or severe weather).
23. **Holiday Cancellations:** Cancellations made by the client prior to a major holiday (i.e. Christmas Eve and Day, New Years Eve and Day, Martin Luther King Day, Easter, Memorial Day, July 4th, Labor Day and Thanksgiving) require a four-day notice prior to the date of the first visit. Notice provided by the client less than four days prior to the first scheduled visit will result in a cancellation fee totaling 50% of the invoice payable by the client (exception -- family/pet medical emergency and/or severe weather).

24. **Key / Access Agreement:** Two means of the Client's house key / other access must be accessible to JGPS. Keys -- please make sure to try your keys... if for some reason we cannot get into your home and need to call a locksmith, you will be invoiced for any charges we are given and for the pet sitter's additional time. We will not call a locksmith without your consent unless you are unreachable for the service period.

I, _____ have read, understand and agree to the terms and conditions contained in the Contract for J Greenland Pet Sitting. I further understand that a copy of this Contract will be kept on file for documentation purposes. All terms and conditions set forth in the Contract are subject to change upon agreement between the Client and J Greenland Pet Sitting.

Client Signature _____ Date _____

JGPS Signature _____ Date _____